

Note: Choose the correct answer. Each question is for 2 mark.

1. Strategic information is
 - a. Required for planning and adopting new technologies involves long term planning
 - b. Generally obtained from the records of the day-to-day activities in an organisation
 - c. Information obtained from external sources has deep impact on the tactical information
 - d. Making control decisions in an organisation and is used for middle term planning

2. Wrong information given to management would result in wrong decisions.
 - a. Timeliness
 - b. Relevance
 - c. Adequacy
 - d. Accuracy

3. Relevance of an information is
 - a. Lack of information leads to the crisis of information and overload of information create chaos in the Information System.
 - b. Representation of accurate information aids the management to take right decisions on right time leading to the success of an organisation
 - c. Data if complete is always a relevant
 - d. Data is in relations to the subject and time concerned

4. This attribute ensures that the information presented to the management does not require further analysis of the information on the part of management.
 - a. Completeness
 - b. Relevance
 - c. Explicitness
 - d. Adequacy

5. The management to keep a check on the operations and people involved in operations to avoid any wastage of resources and helps in utilizing the resources efficiently and effectively. What controls will be involved
 - a. Management Control
 - b. Strategic Control
 - c. Strategic Planning
 - d. Operational Control

6. These help in policy formulation to clear the goals of organisation..
 - a. Management Control

- b. Operational Control
 - c. Strategic Planning
 - d. Strategic Control
7. These are performed by the people at middle management
- a. Operational Control
 - b. Management Control
 - c. Strategic Planning
 - d. Strategic Control
8. Full utilization of resource without wastages can be achieved by
- a. Transactional Processing System
 - b. Management Control
 - c. Strategic Planning
 - d. Operational Control
9. Companies aim to carry out these activities quickly, systematically and efficiently
- a. Management Control
 - b. Transactional Processing System
 - c. Strategic Planning
 - d. Operational Control
10. This has replaced manual procedures with computer-based procedures to perform well structured routine tasks
- a. Management Control
 - b. Strategic Planning
 - c. Operational Control
 - d. Transactional Processing System
11. A uniform strategy can be easily be established and maintained in
- a. Traditional way of doing business
 - b. By payment through internet
 - c. Buying in a wholesale market
 - d. Buying through e-commerce
12. Lack of touch or feel of products is a disadvantage pertaining to
- a. Non-technical aspect of E-commerce
 - b. Technical aspect of E-commerce
 - c. Strategic aspect of E-commerce
 - d. Commercial aspect of E-commerce
13. Which of the following is not a feature of ERP
- a. Seamless integration
 - b. Isolated Management Information

- c. Resource Management
- d. Integrate Data Model

14. The “**know-what**” type of knowledge is

- a. Tacit Knowledge
- b. Hybrid Knowledge
- c. Explicit Knowledge
- d. Embedded Knowledge

15. Eliminates excess and waste, frees up valuable real estate for other important purposes, and minimizes related storage costs

- a. Order Management
- b. Inventory Management
- c. Forecasting and Planning
- d. Return Management

16. Eliminate manufacturing over-runs, and prevent the need to store excess finished goods, or slash prices to move products off of warehouse shelves

- a. Order Management
- b. Inventory Management
- c. Forecasting and Planning
- d. Return Management

17. Reduce total number of transactions required to provide product assortment when using SCM

- a. Inventory Economy
- b. Order Management
- c. Financial Management
- d. Channel Management

18. These set of people who use the information system or the information generated by the system are referred to as

- a. End Users
- b. IS Specialists
- c. System Analysts
- d. Developers

19. Software package that combines data and processes of an organization. It uses multiple components of computer software and hardware to achieve the integration.

- a. Enterprise Resource Planning
- b. Customer Relationship Management
- c. Supply Chain Management
- d. Knowledge Management

20. Enable organizations to manage their customers through the introduction of reliable systems, processes and procedures.
- Enterprise Resource Planning
 - Customer Relationship Management
 - Supply Chain Management
 - Knowledge Management
21. This attribute ensures that the information presented to the management does not require further analysis of the information on the part of management.
- Completeness
 - Exception-based
 - Relevance
 - Explicitness
22. Wrong information given to management would result in wrong decisions.
- Relevance
 - Accuracy
 - Adequacy
 - Timeliness
23. Planning for adopting new technologies involves long term planning is based on
- Operational Information
 - Tactical Information
 - Strategic Information
 - Monetary Information
24. Orders for the products can be generated anytime, anywhere without any human intervention. Under which feature of E-commerce would you categorize this
- Advertising
 - Marketing
 - Support
 - Improved Sales
25. Focused on quick responses to change and continuous development.
- Agile Development
 - Spiral Model
 - Waterfall Model
 - Iterative Model